

Annex to DPA – Syno International Sub-processors Used to Deliver the Services 2026

Description	Name of Sub-processor	Countries Personal Data May Be Processed / Transferred To	Categories of Personal Data Processed	Categories of Data Subjects	Duration of Processing
Cloud hosting & infrastructure	Amazon Web Services EMEA SARL	EU / EEA (primarily Germany)	Account and contact data; profile and survey data; technical and usage data; pseudonymized identifiers. Special categories may be stored in encrypted form without active processing.	Staff, Clients, Panelists, Respondents	For the duration necessary to provide the services to Syno and in accordance with Syno's instructions, after which the data is deleted or returned unless retention is required by applicable law.
Cloud hosting & infrastructure	UAB "Interneto vizija"	Lithuania (EU)	Account and contact data; technical and usage data; pseudonymized identifiers.	Staff, Clients, Panelists	<i>Same as above</i>
Data centre & infrastructure	UAB "Delska" (previous UAB "Rakrejus")	Lithuania (EU)	Account and contact data; technical data; pseudonymized identifiers.	Panelists	<i>Same as above</i>
Email, cloud & security services	Google Cloud EMEA Limited	EU / EEA	Account and contact data; technical and usage data; security-related identifiers.	Staff, Clients, Panelists	<i>Same as above</i>
Reporting & productivity tools	Microsoft Ireland Operations Limited	EU / EEA	Account and contact data; technical and usage data; pseudonymized identifiers.	Staff, Clients, Panelists	<i>Same as above</i>
Email delivery	SendGrid	EU / EEA	Contact data; communication metadata.	Staff, Clients, Panelists, Respondents	<i>Same as above</i>
Database services	MongoDB, Inc.	EU / EEA and third countries (with safeguards)	Profile and survey data; account data; technical and usage data; pseudonymized identifiers.	Staff, Respondents	<i>Same as above</i>
IT development services	LLC MouseOver	Ukraine	Technical identifiers; contact data; usage data.	Panelists	<i>Same as above</i>
Market research sample sourcing	Cint AB	EU / EEA and third countries (with safeguards)	Identifiable contact and profile data; survey participation data; technical identifiers; special categories where lawfully collected.	Panelists	<i>Same as above</i>
Customer support	Zendesk	EU / EEA	Contact and support-related data; communication metadata.	Panelists	<i>Same as above</i>

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Reward & incentive fulfilment	Huuray	EU / EEA	Reward and transaction-related contact data.	Panelists	<i>Same as above</i>
Reward & incentive fulfilment	Tango Card	USA (with safeguards)	Reward and transaction-related contact data.	Panelists	<i>Same as above</i>
Reward & incentive fulfilment	NeoCurrency	USA (with safeguards)	Reward and transaction-related contact data.	Panelists, Respondents	<i>Same as above</i>
Reward & incentive fulfilment	Fixed & Mobile (DT One)	Singapore (with safeguards)	Reward and transaction-related contact data.	Panelists	<i>Same as above</i>
Reward & incentive fulfilment	Virtual Incentives	USA (with safeguards)	Reward and transaction-related contact data.	Panelists, Respondents	<i>Same as above</i>
Reward & incentive fulfilment	Tremendous, LLC	USA (with safeguards)	Reward and transaction-related contact data.	Panelists, Respondents	<i>Same as above</i>
Market research sample sourcing	PureSpectrum	USA (with safeguards)	Identifiable profile data; survey participation data; technical identifiers; special categories where lawfully collected.	Panelists	<i>Same as above</i>
Market research sample sourcing	InnovateMR	USA (with safeguards)	Profile data; survey participation data; technical identifiers.	Panelists	<i>Same as above</i>
Market research & verification	RepData	USA (with safeguards)	Profile data; verification data; technical identifiers.	Panelists, Respondents	<i>Same as above</i>
Market research sample sourcing	Bitlabs / Prodege	USA (with safeguards)	Profile data; survey participation data; technical identifiers.	Panelists	<i>Same as above</i>
Market research sample sourcing	Prime Insights (Prime Surveys)	USA (with safeguards)	Profile data; survey participation data; technical identifiers.	Panelists	<i>Same as above</i>

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Behavioural analytics & fraud prevention	Behavix	EU / EEA	Technical and behavioural data; device and IP-derived identifiers; pseudonymized identifiers.	Panelists	<i>Same as above</i>
Market research sample sourcing	Riwi	EU / EEA / third countries	Profile data; survey participation data; technical identifiers.	Panelists	<i>Same as above</i>
Fraud prevention & geolocation	MaxMind	USA (with safeguards)	IP-based technical identifiers.	Panelists	<i>Same as above</i>
Authentication & authorisation	Meta	USA (with safeguards)	Authentication identifiers; technical data.	Panelists	<i>Same as above</i>
Cloud data platform	Snowflake	EU / EEA (Sweden)	Account and contact data; profile and survey data; technical and usage data; pseudonymized identifiers.	Panelists	<i>Same as above</i>